

COVID-19 Impact on Consumer Financial Services Regulation and Litigation

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The COVID-19 pandemic has triggered a slew of regulatory actions by federal, state, and local government agencies and an explosion of litigation is expected to follow in its wake.

Join Bailey Glasser partner John Roddy, Richard Cordray, the former director of the Consumer Financial Protection Bureau, and the other expert faculty members to learn about these regulatory actions and the types of industry practices that are most likely to trigger scrutiny from regulators. The pandemic is also creating new potential sources of compliance and reputational risk as consumer financial services providers attempt to continue operating during the pandemic.

The program will help companies be prepared to identify and address these risks, particularly those that may arise from operations conducted through employees working remotely.

Other topics that faculty will address include:

- scams, phishing, and the impact on consumer financial services providers;
- forbearances, loan modifications, and fair lending issues; and
- private litigation (including class actions) and government enforcement initiatives that may be spurred by the pandemic and steps companies should take to reduce exposure.

Register for the free webinar here with the registration code FREE COVID.

Practising Law Institute (PLI) is providing free access to online programs covering legal developments related to the global coronavirus crisis.

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